

FORMAL COMPLAINT

2004 NOV 17 P 12:55 Illinois Commerce Commission

527 E. Capitol Avenue

Springfield, Illinois 62701

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): AGELIKI STAMELOS

Against (Utility name):

~~PEOPLES ENERGY PEOPLES GAS NORTHSORE GAS~~

*Peoples Gas Light
and Coke
Company*

As to (Reason for complaint) CHARGING ME FOR ACCOUNT NO.: 1 5000 3550 5081 in the
AMOUNT OF \$3,135.57 and ACCOUNT NO.: 1 5000 3549 9181 in the AMOUNT OF
\$3,791.69 FOR UNAPPROVED SERVICES FOR A BUILDING JUST PURCHASED

in CHICAGO Illinois. 4700 N. Ravenswood and
4722 N. Ravenswood

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 35 Bridlewood Lane Northbrook, IL 60062

The service address that I am complaining about is 4700 & 4722 N. Ravenswood Chicago, IL 60640

My home telephone is [847] 205-0450

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 370-6000

(Full name of utility company) Peoples Energy/Peoples Gas (respondent) is a public utility and is subject
to the provisions of the Illinois Public Utilities Act. 130 E. Randolph Dr., Chicago, IL 60601

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Administrative Code, Part 280.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

GIVEN SERVICE AND CHARGED WITHOUT MY PERMISSION OR KNOWLEDGE.
I WAS CHARGED AFTER SERVICE WAS GIVEN WITH NO OPPORTUNITY TO
DISCONNECT IT OR TO PREPARE FOR IT.

Please clearly state what you want the Commission to do in this case:

TO DROP THEIR CLAIM AND EXCUSE THE UNAPPROVED CHARGES.

Date: 11/11/2004
(Month, day, year)

Complainant's Signature

Ageliki Stoyew

If an attorney will represent you, please give the attorney's name, address, and telephone number.

JOE PISULA
420 LEE STREET
DESPLAINES, IL 60016 847-803-4030

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

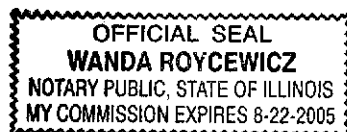
A notary public must witness the completion of this part of the form.

I, Wanda Roycewicz, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Wanda Roycewicz

Subscribed and sworn/affirmed to before me on (month, day, year) 11-12-2004

Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.